# Appendix 1 Overview and Scrutiny work programme 2018 to 2019

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Digital Transformation Programme Update	<ul> <li>To receive a verbal update from the Head of Workforce and Development on the progress of the Digital Transformation Programme</li> </ul>	Verbal update	Head of Workforce and Development	Ensure that the programme is proceeding as planned and that any risks are suitable mitigated.	24 Oct 2018
Corporate Peer Challenge Report and Action Plan.	<ul> <li>Identify the priorities for action emerging from the recent corporate peer challenge.</li> <li>Scrutinise the council's progress in implementing the report action plan.</li> </ul>	corporate peer challenge report and action plan and progress report	Chief Executive	Shropshire Council is making good progress in implementing the peer challenge action plan.	24 Oct 2018
Financial Strategy Task and Finish Group interim report	<ul> <li>Consider the budget proposals and identify the priority areas for further consideration</li> <li>Identify any likely impacts of the budget proposals and explore how these will be managed with the relevant officers and Portfolio Holders.</li> <li>Scrutinise investment and income proposals</li> </ul>	task and finish group report	Group Chair  Head of Finance, Governance & Assurance	Proposals for investment and income generation are sound.	24 Oct 2018

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Q1 2018/19 Corporate Performance Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	24 Oct 2018
Q1 2018/19 Financial Monitoring Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	24 Oct 2018
Annual Customer Feedback Report	<ul> <li>Understand the nature of complaints, compliments and comments that the council receives.</li> <li>Scrutinise how the council uses these Improve its services.</li> </ul>	Analysis of complaints, compliments and comments received	Information, Intelligence and Insight Manager	Ensure that the council responds appropriately to complaints, compliments and comments, and uses them effectively Improve services.	24 Oct 2018

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Corporate Peer Challenge Report and Action Plan – exception report	<ul> <li>Scrutinise progress against the action plan.</li> <li>Identify areas for development and make recommendations for improvement.</li> </ul>	action plan update report	Chief Executive	Assurance that the council is making progress in developing its action plan.	24 Oct 2018
Road Safety Task and Finish Group	Consider the terms of reference for a proposed Road Safety Task and Finish Group.	Terms of reference	Chair, Performance Management Scrutiny Committee	Identify opportunities to reduce road casualties in Shropshire.	24 Oct 2018
CIL, S106 and NHB Task and Finish Group	Review the draft Community     Infrastructure Levy regulation 123 list	task and finish group report	Head of Economic Development	Ensure the council spends income from the levy effectively.	24 Oct 2018
Report of Welfare Reform Task and Finish Group	Consider the report and recommendations of the Welfare Reform Task and Finish Group.	task and finish group report	task and finish group chair	Ensure effective arrangements Support people in receipt of welfare support and preventative services.	14 Nov 2018

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Q2 2018/19 Performance Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	14 Nov 2018
Corporate Peer Challenge Report and Action Plan – exception report	<ul> <li>Scrutinise progress against the action plan.</li> <li>Identify areas for development and make recommendations for improvement.</li> </ul>	action plan update report	Chief Executive	Assurance that the council is making progress in developing its action plan.	6 Mar 2019
Q3 2018/19 Performance Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	6 Mar 2019

Topic	Intended outcomes or objectives	What output is	Who needs to	Expected impact or	Work
		required?	be heard from?	added value	date
Update of	To scrutinise progress against the	Committee	Highways,	Greater public satisfaction	May
roadworks and	recommendations of the roadworks and	report	Transport and	with the process of carrying	2019
street works	street works task and finish group		Environment	out roadworks and street	
task and finish			Commissioning	works.	
group.			Manager		

## **Communities Overview Committee**

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Emergency Planning	Scrutinise Shropshire Council's arrangements for emergency planning.	committee overview report presentation to committee	Emergency Planning Manager	Ensure that Shropshire Council:  • identifies the right priorities for its emergency planning  • has in place suitable mitigation and  • carries out appropriate training and awareness raising.	26 Nov 2018
Public rights of way	<ul> <li>Understand the value of public rights of way</li> <li>Scrutinise how rights of way are determined, maintained, protected and adjusted</li> </ul>	presentation to committee			28 Jan 2019
Community Safety Strategy	<ul> <li>Understand the updated community safety strategy</li> <li>Scrutinise the research underpinning any changes to the strategy.</li> </ul>	committee overview report presentation to committee	Community Safety Manager	Assurance that the Community Safety Strategy identifies the right priorities for its work.	28 Jan 2019

## **Communities Overview Committee**

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Community Hubs	<ul> <li>Consider the development of plans for the creation of five community hubs.</li> <li>Ensure that the proposals will meet any needs resulting from social prescribing.</li> </ul>	topic briefing note committee overview report presentation to committee	TBA	Ensure that community hubs effectively meet the needs of Shropshire people.	18 March 2019
Burial capacity	To receive an update on work to secure adequate burial space in Shropshire	committee overview report	ТВА	Ensure adequate burial space in Shropshire	Sep 2019

# **Health and Social Care Scrutiny Committee**

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Public health budget and service provision	Scrutinise future funding proposals.	committee overview report presentation to committee	Director of Public Health		12 Nov 2018
111 commissioning	<ul> <li>Monitor the performance of the new service arrangements.</li> <li>Seek assurance that the new arrangements are meeting required service levels.</li> </ul>				12 Nov 2018
Delayed transfers of care	<ul> <li>Revisit progress with reducing delayed transfers of care.</li> <li>Understand the impact of projects.</li> <li>Understand the impact of winter pressures on delays.</li> <li>Scrutinise readmission rates.</li> <li>Scrutinise how care packages for people who have had a stroke are put into place.</li> </ul>	committee overview report presentation to committee	Chief Operating Officer, Shrewsbury and Telford Hospital NHS Trust Service Director, Shropshire Council	To agree a course of action to build on local authority success in reducing delays.	12 Nov 2018

Smoking	•	Understand existing smoking	committee	Director of		21 Jan
cessation		cessation services	overview report	Public Health		2019
services	•	Scrutinise proposals for service				
		change.	presentation to			
			committee			
Care Closer to			committee	Director, Adult		21 Jan
Home			overview report	Services		2019
			presentation to committee	CCG lead		
Future Fit	•	Consider the findings of consultations	Consultation	Chief Executive,	Assurance that the	21 Jan
consultation		on Future Fit reconfiguration of NHS	findings	Shrewsbury and	consultation has been	2019
findings		services in Shropshire, including		Telford Hospital	carried out thoroughly, and	
		Telford and Wrekin.	committee	NHS Trust	its findings acted upon	
	•	Scrutinise the response to	overview report		appropriately.	
		consultation findings.				
			presentation to committee			
Ambulance	•	Understand how the service handles	Map of public	Shropshire		25 Mar
services		the most serious calls and the	defibrillators in	Clinical		2019
		service's heaviest users.	Shropshire	Commissioning		
	•	Scrutinise how the service uses		Group		
		response times to deliver an effective				
		service.				
	•	Provide feedback on a planned visit to				
		the West Midlands Ambulance				
		Service				

Better Care	•	Consider the Improved Better Care	committee	Director, Adult	May 2019
and Improved		Fund and its implications for	overview report	Services	
Better Care		Shropshire people.			
funds	•	Understand the outcomes of the fund and whether these have been achieved.	presentation to committee		

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Education attainment	<ul> <li>Scrutinise education attainment in Shropshire over recent years</li> <li>Identify any specific patterns or changes which need to be looked at in detail.</li> </ul>	overview report presentation	Director, Children's Services	Ensure that Shropshire Council is targeting support where needed to improve education attainment.	21 Nov 2018
Shropshire Safeguarding Children Board Annual Report	<ul> <li>Provide an overview of the Safeguarding Children Board's work during the previous year.</li> <li>Scrutinise changes to governance arrangements for the Safeguarding Children Board and Safeguarding Adults Board.</li> </ul>	Shropshire Safeguarding Children Board Annual Report	Independent Chair, Safeguarding Children Board	Contribute to developing governance arrangements for safeguarding in Shropshire.	21 Nov 2018

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Empty Homes	<ul> <li>Understand the extent and impact of empty homes in Shropshire.</li> <li>Scrutinise work to minimise the number of empty homes in Shropshire.</li> </ul>	Presentation and overview report			30 Jan 2019
SEND peer review	Scrutinise any actions from the proposed peer review of services for children and young people with special educational needs.	Peer review findings and action plan  Presentation	Director, Children's Services	Ensure the service's actions plans address the recommendations of the peer review.	30 Jan 2019
Progress and impact of the delivery of the Ofsted Action Plan	Scrutinise progress with the implementation of the Ofsted Action Plan and the benefits realised for children, young people and families in Shropshire.	overview report	Director, Children's Services	Provide assurance that the council is making good progress in implementing its action plan, delivering the required improvements.	30 Jan 2019

Topic	Intended outcomes or objectives	What output is	Who needs to	Expected impact or	Work date
		required?	be heard from?	added value	
Employment	Scrutinise current arrangements for	overview report	TBA		30 Jan
and	people to enter into work and progression				2019
progression	including apprenticeships and skills	presentations			
opportunities	training. To include:				
	apprenticeships and skills training				
	young people's aspiration and				
	progression, and how to retain young people in the county				
	older people in the workforce, including re-skilling and retired workers (post 50 workforce) mentoring, coaching				
	Access to apprenticeships for school staff.				
Homepoint	TBA	TBA	ТВА	ТВА	27 Mar 2019

Topic	Intended outcomes or objectives	What output is	Who needs to	Expected impact or	Work date
		required?	be heard from?	added value	
Opportunities	Scrutiny of the implementation of the	Updated Looked	Director,	Assurance that Shropshire	27 Mar
for Looked	Looked After Children Plan and the	After Children	Children's	Council is delivering better	2019
After Children	delivery of improved outcomes.	Plan	Services	outcomes for looked after	
and care	Examine the availability and uptake of			children and care leavers.	
leavers to achieve their	apprenticeships and employment, and housing support, and consider the	overview report			
potential	benefits and impact.	presentation			
School improvement	Scrutinise the impact of changes     Shropshire Council's education	overview report	Director, Children's	Monitor the impacts of changes to the service and	27 Mar 2019
	improvement service.	presentation	Services	make any recommendations for change.	
Drug and alcohol services for young people	Scrutinise the provision of drug and alcohol support services for young people				May 2019
Children's services performance dashboard	<ul> <li>Scrutinise safeguarding and early help performance.</li> <li>Identify any specific patterns or changes which need to be looked at in detail.</li> </ul>	overview report presentation	Director, Children's Services	Ensure that Shropshire Council is targeting support where needed to improve safeguarding.	May 2019

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Skills training	To understand how skills training providers are responding to Shropshire's priorities for skills.	Overview report  Presentation	Chair of business board		15 Nov 2018
Securing Investment in Shropshire	To receive an update on how the council secures investment In Shropshire	Overview report Presentation	Head of Economic Growth		15 Nov 2018
Place shaping – households and accessible green space	Understand the value of accessible natural green space for health and wellbeing, how access could be maximised, and look at current patterns of availability.	overview report  presentation  map of current and proposed accessible green space in towns and villages		Development of open spaces that improve the liveability of towns and villages  Ensure that open spaces maximise the opportunity for people Improve their health and wellbeing.	15 Nov 2018

Topic	Ir	ntended outcomes or objectives	What output is	Who needs to be	Expected impact or	Work
			required?	heard from?	added value	date
Street works	•	To contribute to the development of	overview report	Highways,	Streetworks are carried	14 Dec
enforcement		the draft streetworks enforcement		Transport and	out effectively and safely	2018
policy		policy	presentation	Environment		
				Commissioning		
				Manager		
Review of	•	To contribute to the review of policy	Presentation	Highways,	The policy balances the	14 Dec
policy on A		on A boards		Transport and	needs for businesses to	2018
boards				Environment	advertise their	
				Commissioning	businesses with	
				Manager	maximising footpath	
					accessibility.	
				Business groups		
				Charities and		
				accessibility groups		
Place shaping –	•	Consider the development of the	overview report	Head of	Contribute to	31 Jan
maintaining a		new Local Transport Plan and how		Commissioning	development of Local	2019
clean and		it relates to the delivery of the	presentation		Transport Plan.	
attractive space		Council's priorities.				
					Provide assurance that	
					the plan contributes to	
					housing and economic	
					growth plans	

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Local economic strategies	Scrutinise draft local economic growth strategies	overview report presentation site visit	Head of Economic Growth		31 Jan 2019
Place shaping – diversification of the local economy	<ul> <li>Scrutinise progress with the delivery of the Council's Economic Growth Strategy, with particular focus on keys sectors, higher added value businesses, numbers of new jobs created, and new companies Shropshire in the key target sectors.</li> <li>Consider progress in securing investment in the digital and health care sector.</li> </ul>	overview report presentation	Head of Economic Growth	Ensure that housing, transport and built environment strategies effectively support economic growth.  Provide assurance that the Economic Growth Strategy is delivering economic benefits.	28 March 2019
Highways winter service plan	<ul> <li>Understand the lesson learned from the previous winter maintenance plan.</li> <li>Scrutinise planning for the winter period 2019-2020.</li> </ul>	overview report presentation	Highways, Transport and Environment Commissioning Manager	Contribute to development of a winter service plan that ensure safe highways and protects vulnerable people.	Jul 2019

Topic	Intended outcomes or objectives	What output is	Who needs to be	Expected impact or	Work
		required?	heard from?	added value	date
Local Plan and	Consider the revised Local Plan.	report Include	Head of Economic	Assurance that the Local	Jul 2019
place plans	Scrutinise local place plans.	overview of Local	Growth	Plan support housing,	
		Plan and key		transport and economic	
		changes to		growth priorities.	
		existing plan,			
		including Green			
		belt review			

Appendix 2
Current and proposed task and finish groups

Title	Objectives	Next reporting
Financial Strategy and Innovation and Income Generation	<ul> <li>To understand the process and activity stages for developing the Financial Strategy 2018/19 to 2022/23 and how these translate into the Council's annual budgets</li> <li>To consider and scrutinise the proposals and emerging plans for the whole Financial Strategy and 2019/20 Budget, including how they align to the four pillars. This will be through their development and their implementation, in particular for innovation and raising income.</li> <li>To consider the alignment of the Financial Strategy and the new Corporate Plan being developed autumn 2018.</li> <li>To consider the recommendations and areas for action identified in the Corporate Peer Challenge report relating to the Financial Strategy, and how they are being addressed.</li> <li>To consider the direct and indirect impacts, including risks, of 2019/20 Budget proposals on current services and customers.</li> <li>To complete specific pieces of work to identify and work up alternatives to emerging plans, including the feasibility of any alternative proposals</li> <li>Make evidence based recommendations in relation to plans and approaches for innovation and income generation, and alternative proposals for future budget setting.</li> </ul>	Performance Management Scrutiny Committee 24 October 2018
Road casualty reduction	<ul> <li>Further analyse statistics on people killed or seriously injured on roads in Shropshire.</li> <li>Understand the causes of casualties.</li> <li>Identify existing and potential local authority and partnership policies that can contribute to road casualty reduction.</li> </ul>	Performance Management Scrutiny Committee 24 October 2018

Title	Objectives	Next reporting
Welfare reform	<ul> <li>To ensure that the council's own systems and processes are optimised so it provides the best advice and temporary support to people who need it.</li> <li>To understand how the council works with its partners to agree a common strategy Support people in greatest need.</li> <li>To ensure that council resources are deployed wherever possible Support people into education, employment and training.</li> </ul>	Performance Management Scrutiny Committee 14 November 2018
Reducing admissions through warmer homes	<ul> <li>Understand how warmer homes reduce hospital admissions and demand for social care support</li> <li>Scrutinise the effectiveness of Keep Shropshire Warm</li> <li>Scrutinise the role of registered social landlords in keeping homes warm</li> <li>Understand how warmer homes are reducing delayed transfers of care</li> <li>Explore the links between work to reduce falls and warmer homes</li> </ul>	Health and Social Care Scrutiny Committee 19 November 2018
Community Transport	<ul> <li>To understand how community transport operates in Shropshire, and the demand for community transport services.</li> <li>Identify how the community transport groups, the council, and other partners can work together to provide community transport to people in Shropshire who do not have access to public or private transport.</li> </ul>	Communities Overview Committee January 2019

Title	Objectives	Next reporting
Local Joint Committees (LJCs)	<ul> <li>To review the current design and delivery of the LJCs and use the evidence gathered Make a recommendation on whether they should continue or not.         <ul> <li>If the recommendation is to continue, make further recommendations on the future design and delivery of the LJCs</li> <li>If the recommendation is to cease, to design the withdrawal of the LJCs without undue impact on Shropshire Council members, town and parish councils, co-opted members or local residents.</li> </ul> </li> <li>To recommend how Shropshire Council should be working with partners, specifically town and parish councils to enable shared engagement, communications, accountability and governance within communities.</li> </ul>	Communities Overview Committee Early 2019